

## **【List of Common Service Commands】**

ValueGB customers can use SMS to send service commands to apply for services or check your account details. Numeric commands, English text commands, and existing USSD commands are all supported. Follow the steps below to send a command:

Before you start, open your phone's Messages app and create a new SMS.

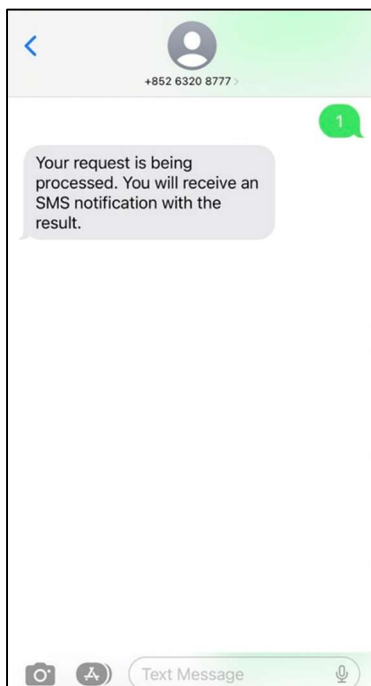
1. In the message field, enter the relevant *Numeric Command*, *English Command*, or *Existing USSD Command* (a service may offer more than one command that performs the same action)
2. Send the SMS to +852 63208777
3. Save +852 63208777 in your contacts for quick access next time



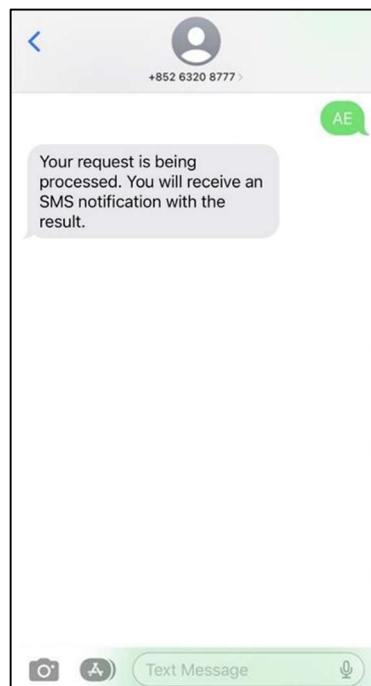
**Please note:** You can use these service commands in Hong Kong, and there is no charge for sending service commands. Service commands will not be available while roaming.

Example: Account Enquiry

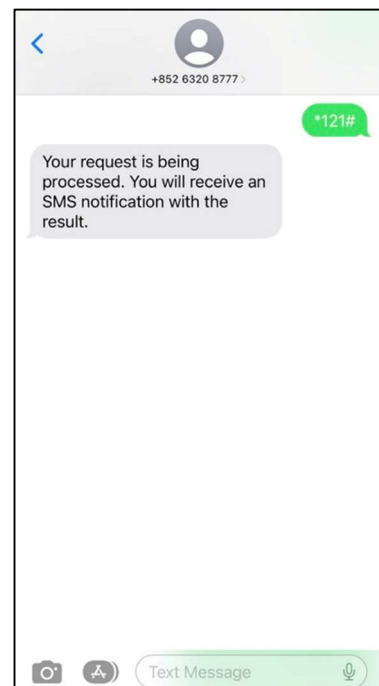
Input by numeric command



Input by English command



Input by USSD command



**【List of Common Service Commands】**

Service		English Command	Numeric Command	Existing USSD Command
Account Enquiry		AE	1	*121#
		account enquiry		
Recharge by Voucher		TUBV*16-digit activation code	201*16-digit activation code	*121*16-digit activation code
		top-up by voucher*16-digit activation code		
Change Preferred Language	English	EN	401	*121*13*1#
		English		
	Traditional Chinese	TC	402	*121*13*2#
		traditional chinese		
	Simplified Chinese	SC	403	*121*13*3#
		simplified chinese		
Call Forwarding Service^	Activation	ACFU*8-digit Hong Kong mobile number	501*8-digit Hong Kong mobile number	*111*21*8-digit Hong Kong mobile number
		activate call forwarding*8-digit Hong Kong mobile number		
	Deactivation	DCFU	502	*111*21#
		cancel call forwarding		
	Status Check	CCFU	503	*111*21*9#
		check call forwarding status		
Subscribe Data Pack^	\$98 Monthly Local Data Pack (Unlimited Data) *	S98MP	701	*121*605#
		subscribe \$98 monthly pack		
	\$78 Yearly Local Data Pack (10GB + 1000 Local Voice Mins)	S78YP	602	*121*615#
		subscribe \$78 yearly pack		
	\$88 Yearly Local Data Pack (20GB + 1000 Local Voice Mins)	S88YP	603	*121*616#
		subscribe \$88 yearly pack		
	\$138 Yearly Local Data Pack (40GB + 2000 Local Voice Mins)	S138YP	604	*121*617#
		subscribe \$138 yearly pack		
	\$228 Yearly Local Data Pack (100GB + 2000 Local Voice Mins)	S228YP	605	*121*618#
		subscribe \$228 yearly pack		
	\$148 Yearly GBA Data Pack (8GB + 2000 Local Voice Mins)	S148YP	601	*121*610#
		subscribe \$148 yearly pack		

**【List of Common Service Commands】**

Service		English Command	Numeric Command	Existing USSD Command
Unsubscribe Data Pack^	\$98 Monthly Local Data Pack (Unlimited Data) *	C98MP	702	#121*605#
		cancel \$98 monthly pack		
Check Your Mobile Number		CCMN	3	*111*359#
		check mobile number		

^The call forwarding service and data pack subscribe/unsubscribe services are applicable to local prepaid SIM, yearly local data card, and greater bay area yearly data card.

\*The data pack is applicable to \$98 local prepaid SIM and yearly local data card (except \$80 yearly local data card). The fair usage data limit is 20GB. Once the data usage reaches the relevant fair usage data limit, the data service will continue at a speed of up to 384kbps until the data pack expires.